

VPAT™

Voluntary Product Accessibility Template®

Version 1.3

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation.” The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: April 8, 2011
Name of Product: ResponseWare Web
Company contact for more Information: support@turningtechnologies.com

Summary Table

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<i>Criteria</i>	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supported. Please refer to the attached VPAT.	
Section 1194.22 Web-based Internet Information and Applications	Supported. Please refer to the attached VPAT.	
Section 1194.23 Telecommunications Products		ResponseWare Web is not considered a telecommunications product according to the definition in 1194.23.

Section 1194.24 Video and Multi-media Products		ResponseWare Web is not considered a multimedia product according to the definition in 1194.24.
Section 1194.25 Self-Contained, Closed Products		ResponseWare Web is not considered a self-contained, closed product according to the definition in 1194.25.
Section 1194.26 Desktop and Portable Computers		ResponseWare Web is not considered a desktop/portable computer as defined in section 1194.26.
Section 1194.31 Functional Performance Criteria	Supported. Please refer to the attached VPAT.	
Section 1194.41 Information, Documentation and Support	Supported. Please refer to the attached VPAT.	

***Section 1194.21 Software Applications and Operating Systems –
Detail***

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<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports	
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning	Supports	

assigned to those images shall be consistent throughout an application's performance.		
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Not Applicable	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	

Section 1194.22 Web-based Internet information and applications –

Detail

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<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text	Partially supports	ResponseWare Web's login page,

<p>element shall be provided (e.g., via "alt", "longdesc", or in element content).</p>		<p>account management pages, and Session History page support this criterion. Question presentation and response views do not fully support this criterion. The question presentation (i.e., where students can answer) is parsable by JAWs and Mac OS/ iOS Voiceover AT.</p> <p>The response presentation, an option settable by the instructor, is not currently parsable by AT.</p>
<p>b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.</p>	<p>Not Applicable</p>	
<p>(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.</p>	<p>Supports</p>	
<p>(d) Documents shall be organized so they are readable without requiring an associated style sheet.</p>	<p>Partially Supports</p>	<p>ResponseWare Web's login page, account management pages, and Session History page support this criterion. Question presentation and response views do not fully support this criterion due to the way the graphical elements of these views was originally developed. This will be remediated in a future release of ResponseWare Web.</p>
<p>(e) Redundant text links shall be provided for each active region of a server-side image map.</p>	<p>Not Applicable</p>	
<p>(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.</p>	<p>Not Applicable</p>	
<p>(g) Row and column headers shall be identified for data tables.</p>	<p>Does not Support</p>	<p>Note that data tables are not used for the student presentation. A data table is present for the administrator and instructor logins, on the account administration page.</p>
<p>(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.</p>	<p>Not Applicable</p>	
<p>(i) Frames shall be titled with text that facilitates frame identification and navigation</p>	<p>Not Applicable</p>	

<p>(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supports</p>	
<p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p>	<p>Not applicable</p>	
<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<p>Partially Supports</p>	<p>ResponseWare Web's login page, account management pages, and Session History page support this criterion. Question presentation and response views do not fully support this criterion. The question presentation (i.e., where students can answer) is parsable by JAWs and Mac OS/ iOS Voiceover AT. The response presentation, an option settable by the instructor, is not currently parsable by the AT.</p>
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p>	<p>Not applicable</p>	
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports</p>	
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>N/A</p>	<p>There are fewer than 3 persistent navigation links displayed in ResponseWare Web.</p>

Section 1194.31 Functional Performance Criteria - Detail

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<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Partially Supports	ResponseWare Web's login page, account management pages, and Session History page support this criterion. Question presentation and response views do not fully support this criterion. The question presentation (i.e., where students can answer) is parsable by JAWs and Mac OS/ iOS Voiceover AT. The response presentation, an option settable by the instructor, is not currently parsable by AT.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	Users of Windows® operating systems can change the DPI settings or access Magnifier in the Accessibility Options or via the Ease of Access section.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	

(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.

Not Applicable

Section 1194.41 Information, Documentation and Support – Detail

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<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Documentation for ResponseWare is provided in digital format on Turning Technologies' website (www.turningtechnologies.com) at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Documentation for Turning Technologies' accessibility provided in digital format on Turning Technologies' website (www.turningtechnologies.com) at no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Turning Technologies Support can be reached via telephone (1-866-746-3015) or email (support@turningtechnologies.com) Monday through Friday 7:00am - 9:00pm EST.