

ResponseCard XR[®]

Hardware Updater FAQ

Hardware Updater – PC Version 1.0
Hardware Updater – Mac Version 1.0

The following FAQs have been provided for your convenience. If you have additional support questions, please feel free to contact Turning Technologies Tech Support at 1-866-746-3015 or visit www.TurningTechnologies.com.

What is the Hardware Updater?

The Hardware Updater is a software application that manages and facilitates firmware updates to your ResponseCard XR devices.

What do I need to use the Hardware Updater?

You will need to download the application from our website www.turningtechnologies.com. You will also need a mini USB cable.

How do I use the application?

1. When downloading the application from www.turningtechnologies.com, save the setup.exe file to your desktop.
2. Double click the setup.exe file to start installation. Installation will place a shortcut on your computer desktop.
3. Double-click the shortcut to open the application.
4. Connect the **USB** to the computer and the **ResponseCard® XR**.
5. Select the **Language**.
6. Click **Update Firmware** to begin your hardware update.

Still have questions?

Additional information and instructions can be found in the Support section of Turning Technologies website: <http://www.turningtechnologies.com/responsesystemsupport/productguidesmanuals/>.



255 W. Federal Street • Youngstown, OH 44503
Toll-Free: 866-746-3015 • TurningTechnologies.com