



ResponseWareTM
for iPhone[®]

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Turning Technologies, LLC

255 West Federal Street

Youngstown, OH 44503 USA.

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1 Technical Requirements

- iPhone or iPod Touch OS 2.0 or higher.
- Wi-Fi or cellular connection (for optimum performance, a wi-fi connection is recommended) capable of supporting one simultaneous connection for each ResponseWare device on the network

Warning If you do not have an unlimited data plan, you may be charged for connectivity by your cell phone provider.

Turning Technologies is not responsible for any cell phone usage charges.

Note Presenters must have TurningPoint 2008 installed and ResponseWare enabled. For instructions on enabling ResponseWare please refer to the ResponseWare user guide located at <http://www.turningtechnologies.com/responsesystemsupport/productguidesmanuals/responsedevicessupportdocs/>

2 Installation

Installing ResponseWare on your iPhone

- 1 You can download ResponseWare either from iTunes, or the App Store on your iPhone or iPod Touch.

3 Accounts

Creating a ResponseWare Account

- 1 Go to <http://www.rwpoll.com> on your Web browser.
- 2 Select **Manage Account**.
- 3 Select **Create Account**. Read the privacy statement and user agreement.
- 4 Check I have read both the Privacy Statement and the Terms of Use Agreement.
- 5 Enter the information in the fields provided.
- 6 Select **Create Account**.

Confirmation that the account was created successfully is displayed, along with Device ID information.

- 7 Click **Continue**.

Changing Your Account Password

- 1 Go to <http://www.rwpoll.com> on your Web browser.
- 2 Select **Manage Account**.
- 3 Select **Change Password**.
- 4 Enter the requested information in the fields provided.
- 5 Select **Change**.

Confirmation that your password was successfully changed displays on your screen.

- 6 Select **Continue** to be returned to your account home page.

Adding a License

- 1 Go to <http://www.rwpoll.com> on your Web browser.
- 2 Select **Manage Account**.
- 3 Select **Add License**.
- 4 Enter the **License Code** in the field provided.
- 5 Select **Verify**.

4 Sessions

Logging Into a Session

- 1 Select **ResponseWare** on the iPhone.

Note If connecting through a Proxy Server that requires authentication, tap the “Information” icon at the bottom right of the screen.

- 2 Select the **Join As** field.
- 3 Enter the **User Name** and **Password**.
- 4 Select **Done**.
- 5 Select the **Identify Myself As** field.
- 6 Enter your **First Name**, **Last Name** and **User Data**.
- 7 Select **Done**.
- 8 Select the **Session to Join** field.

The keypad appears in the bottom half of the screen.

- 9 Enter the **Session ID** provided by the presenter.
- 10 Select **Join**.

Note The next time you open ResponseWare, your Join As and Identify Myself As fields will retain the information from the previous session.

Responding to a Multiple Choice or Multiple Response Question

- 1 ResponseWare displays the questions on your iPhone as they appear on the presenter's screen.
- 2 Submit your answers, by selecting the answer choice or choices.
 - You may change your answer, while polling is open, by making another selection.
- 3 Once polling is closed the results are displayed.
 - Tap the chart to view the number of responses instead of the percentages.
 - Tap the chart again to return to percentages.
 - To view the question, select the Question View Icon in the upper right-hand corner.
 - To return to the chart select the Chart View Icon in the upper right-hand corner.
- 4 The next question is automatically displayed.

Responding to a Fill in the Blank Question

- 1 ResponseWare displays the questions on your iPhone as they appear on the presenter's screen.
- 2 Click **Enter Response...** to respond.
- 3 Enter your answers, by typing the answer choice.
 - You may change your answer, while polling is open, by making another selection.
- 4 Click **Done**.
- 5 Once polling is closed the results are displayed.

Responding to Multiple Choice Questions in Basic Mode

- 1 ResponseWare displays a basic keypad.
- 2 Submit your answers, by selecting the answer choice or choices.
 - You may change your answer, while polling is open, by making another selection.

Responding to a Fill in the Blank Question in Basic Mode

- 1 ResponseWare displays a basic keypad.
- 2 Slide the Keypad to the left on the screen. Text Entry is now displayed.
- 3 Tap in the white space to reveal the keyboard. Enter the response to be submitted.
 - You may change your answer, while polling is open, by making another selection.
- 4 Click **Done**.
- 5 Click **Send**.
- 6 A confirmation is displayed that the response was accepted.

Viewing the Question History

View questions previously surveyed during the session.

- 1 Select the **History** Icon on the bottom left-hand corner.
- 2 Select a question to view the results or answer options.
- 3 Select **Current Poll** to return the present question.

Sending Messages to the Presenter

- 1 Select the **Messaging** Icon on the bottom of the window.
- 2 Select the **Paper/Pencil** icon in the top right-hand corner.

The new message window opens.
- 3 Enter your message text.
- 4 Select **Done**.

Your message is displayed in green.
- 5 A message from the presenter is displayed in blue.
- 6 Select **Current Poll** to be returned to the question.

Logging Out of a Session

- 1 Select **Leave** on the top-left hand corner.
- 2 You are returned to the ResponseWare Home Page and your *Join As* and *Identify Myself As* information is retained for the next session.

Note If the presenter exits out of the presentation, your screen displays “Polling Closed.” You must still select Leave to log out of the session.

5 Contact Us

Turning Technologies Customer Service Department offers first class technical support second to none.

Technical Support is available Monday - Friday, 7am-9pm EST.

For your convenience we offer several methods of communication for technical support. From within the contiguous United States, you can reach Customer Service toll-free by calling 1.866.746.3015.

If calling from outside the United States please call +1.330.746.3015.

Customer Service may also be reached via email at support@turningtechnologies.com. Please note, it may take up to 2 business days for a reply if contacted via email.