

# User Guide



**RemotePoll™**

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The following regulatory statements apply to radio frequency and XL infrared transmitters and receivers mentioned in this manual, including the ResponseCard RF, ResponseCard XL, and their respective receivers.

**FCC Statement**

This product has been tested and found to comply with Part 15 of the FCC Rules. Operation is subject to the following conditions: it may not cause harmful interference and must accept interference received, including interference that may cause undesired operations.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Canada Statement**

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

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# About RemotePoll

RemotePoll is an audience response tool that allows a presenter to poll an audience from multiple remote sites and immediately display the results in conjunction with the hosting site. Used with TurningPoint 2008, this allows for instantaneous feedback for the presenter, as well as keeping the audience engaged by displaying their input even remotely.

## System Requirements

- Intel or AMD 600 MHz class processor (1 GHz or higher recommended)
- 256 MB RAM
- 10 MB hard disk space (an additional 32 MB is required if you do not have Microsoft .NET Framework 2.0 installed)
- 1024x768 resolution at 32-bit color or higher
- Standard USB 1.1/2.0 port
- Ethernet or 802.11 compatible wireless network card
- Internet connectivity
- ResponseWare account established
- ResponseWare Session ID created

# Installing RemotePoll on your computers

## Step by Step Instructions

- 1 Run the **RemotePoll Setup** file.
- 2 On the Welcome to InstallShield Wizard for RemotePoll, click **Next**.
- 3 On the License Agreement screen, select **I Accept the terms in the license agreement** if you agree to the agreement.
- 4 Click **Next**.

**Note** If you do not agree to the license agreement, choose I do not accept the terms in the license agreement and discontinue the installation.

- 5 Complete all fields of the user information screen. Choose whether you are installing RemotePoll for All user accounts on the computer or just the current user. Click **Next** to continue the installation.
- 6 Click **Install** to complete the installation.
- 7 Click **Finish** to exit the wizard. You will be given the option to launch RemotePoll upon exiting the installation wizard or simply closing the wizard.

**To install Remote Poll on another computer, repeat steps 1-7 on any other machine that RemotePoll will be used on.**

# Configuring TurningPoint 2008 for RemotePoll on Presenters Computer

## Setting up TurningPoint for ResponseWare connections

This section will cover the steps required to setup TurningPoint 2008. RemotePoll uses ResponseWare to communicate all responses from the audience collectively back to the presenter. Thus, from the presenter PC, a ResponseWare session must be established in TurningPoint.

**Note** If you are a rental event client, please skip ahead to the next section on page 5 to setup TurningPoint for a ResponseWare Web Session with an Event Code.

**Step by Step Instructions**      Configuring TurningPoint to accept ResponseWare Web connections.

- 1 Open **TurningPoint**.
- 2 Click **Tools**. Select **ResponseWare**.
- 3 Enter your ResponseWare Web credentials.

**Note** The Server URL may be changed if instructed to do so by TurningTechnologies or your IT department. The default URL is rwpoll.com.

## Setting up TurningPoint for ResponseWare connections

- 4 Click **Login**.

Once connected, the windows will change to display your session ID as well as other connection information.

**Note** The session ID is automatically created by the ResponseWare Server at the time of connection. The Session ID will stay the same until you click 'Obtain New ID' or logout, or if the presenter closes out of the presenting application.

- 5 Click **Close**.

You can return to this screen at any time by following steps 2&3 above.

# Configuring RemotePoll to connect to TurningPoint 2008

## Setting up ResponseWare to connect to TurningPoint

This section will cover the steps required to setup connections to TurningPoint from RemotePoll. These steps need to be followed to set up successful connections at all RemotePoll locations.

### Step by Step Instructions

- 1 Open **RemotePoll**.
- 2 Enter **Session ID**.
- 3 Click **ResponseWare Connect**.
- 4 RemotePoll is now connected and will send all responses to the presenting computer. The current status will be displayed in the RemotePoll Message Log. If a question is currently being polled, the question text along with response choices will appear in this portion of the RemotePoll application.

# Running a Polling Test in RemotePoll

The Polling Test tab in RemotePoll allows the user to test ResponseCards to verify they are working properly without being connected to a session.

## Step by Step Instructions To Check Device Communication...

- 1 Select the **Polling Test** tab.

RemotePoll opens the Polling Test window. Use this window to verify that RemotePoll can receive responses from the devices.

- 2 Click **Start Test**.

RemotePoll is now ready to accept responses from the response devices. Magnify the responses by placing a check mark in the Magnify Values box.

- 3 Press a key on each ResponseCard and verify the response is received in the polling test window.
- 4 Click End Test after the ResponseCards have been tested.

# RemotePoll Settings

The Remote Poll settings tab allows you to change the ResponseWare Web address and change the channels on the ResponseCard Receivers. You can also change the language in which Remote Poll is displayed.

To change any of the settings, simply click on the text to the right of the Setting name in the left column.

**Note** To view all settings, select the All Settings radio button. Only the Server URL and connected receivers will be displayed in the Common Settings View.

## About RemotePoll Settings

The settings tab consists of two columns. The column on the left lists the setting categories. The column on the right lists the settings for each category.

### Application Settings

#### ResponseWare

Setting	Description
Server URL	This setting allows you to specify the ResponseWare server URL. Unless otherwise directed by your IT department, this should remain set to <a href="http://www.rwpoll.com">http://www.rwpoll.com</a>

ResponseCard Channels /  
Misc

Setting	Description
Force Channel Change	This setting, when set to True, allows you to retain the channel as set in the ResponseCard channel settings. If set to False, the channel will default to the last used channel on the ResponseCard RF Receiver.
Language	This setting allows you to change the language in which RemotePoll will be displayed.
Receiver Serial #	When a receiver is plugged into the computer the serial number and firmware version number is displayed. Using the drop-down menu you can specify the radio frequency channel number for the receiver.

# Contact Us

Turning Technologies Customer Service Department offers first class technical support second to none.

Technical Support is available Monday - Friday, 7am - 9pm EST.

From within the continental United States, you can reach Customer Service toll-free by calling 1.866.746.3015. If calling from outside the United States, please call +(1) 330 746 3015.

Customer Service may also be reached via e-mail at [support@turningtechnologies.com](mailto:support@turningtechnologies.com). Please note, it may take up to 2 business days for a reply if contacted via e-mail.