

# TurningPoint Desktop (Mac) Release Notes

**Software Name:** TurningPoint Desktop (Mac)  
**Release Date:** 02/01/2017  
**Version:** 8.0.0 Beta  
**Support:** [support@turningtechnologies.com](mailto:support@turningtechnologies.com)  
**Language:** Arabic, Chinese, Czech, Danish, Dutch, English, French, German, Italian, Japanese, Russian, Spanish, Swedish

## Minimum System Requirements:

- Mac OS X 10.9, 10.10, 10.11, 10.12
- Microsoft Office® 2011 or 2016 (for PowerPoint Polling and viewing exported reports in Excel)
- 2GHz Dual Core Processor or higher
- 4 GB RAM
- 500 MB hard disk space
- Standard USB 2.0 port (for USB-based hardware devices)
- Ethernet or 802.11 compatible wireless network card
- An active internet connection (for initial account authentication, ResponseWare usage, and use of cloud features)
- Java™ 8 Runtime Environment or later (for importing RTF, DOC, DOCX and QTI documents and exporting reports to Excel and CSV)
- Java™ Developer Kit (JDK) as a separate download/installation when running on OS X 10.10

## 8.0.0 Beta

- Added Create Content Offline mode allows users to only create and edit content without logging into the software  
NOTE: Polling is not possible in this mode
- Branding refresh
- Added unsupported receiver warning message
  - If user is attempting to use an older, unsupported version of the receiver, the following message pops up: "The application does not support the attached hardware. Please verify the latest version of software is being used. Please check your account at [account.turningtechnologies.com](http://account.turningtechnologies.com) for the latest software version."
- Improved performance refreshing slides in PowerPoint



- Added Response Grid option to question pane
- Added ability to convert PC presentations for use on Mac
- Added ability to multi-select, multi-delete and multi-export sessions
- Fixed bug where user was signing into TurningPoint via Duo and the top of the screen is cut off
- Fixed bug when using Canvas integration, a browser not supported message is now displayed
- Fixed bug where countdown timer slows down after 45-60 seconds

### 7.5.3

- Multiple session export from Results Manager
  - Checkbox list added to session export window
- Added ability to adjust messaging text size by adding a zoom slider that zooms font from 100% (default) to 400%
- Added display name for unassigned devices in Results Manager. If an unassigned device is registered to a participant, their "display name" value is shown in parenthesis after the device ID
- Added ability to view licensing information by hovering over the seat information on the dashboard.
  - If instructor license exists (org allocated or instructor or both): "Your license supports {x} participants and is set to expire on {x}."
  - If license is expired: "Your license is expired. Please contact Turning Technologies at (PHONE\_NUMBER)."
  - If no licenses: "You have no licenses. Participants must be licensed to view results."
- Improved performance of participant list editor when editing a large list
- Improve performance when saving a session in PowerPoint when the "Include PowerPoint Presentation" option is off
- Added the ability to have email addresses exported with the CSV export from Results Manager overview export "Includes Email" is a checkbox selection in session overview export form and default is unchecked.
- Updated the question list editor to use a table view to improve performance
- Improved progress display when loading reports to be displayed the whole time a report is loading
- User is now notified to save/close the current open tab when navigating between tabs in the dashboard so that an error is not thrown when attempting to go to a polling environment
- Fixed issue where TurningPoint Cloud would occasionally crash when exiting during a running ResponseWare session

- Fixed issue where Countdown Timer froze sometimes at random for an indefinite amount of time, and resumed again at the value at which it froze
- Fixed multi-byte character display in PowerPoint
- Fixed issue where TurningPoint Cloud would crash loading when no computer name returned for preferences
- Fixed issue where TurningPoint Cloud crashes when user saves information and attempts to run it on another Mac

### **7.5.1**

- Fixed issue where the software reports an update exists when it does not

### **7.5.0**

- Offline Password notification for users that do not have an Offline Password set
- Updated link for online tutorials
- Fixed issue causing PowerPoint to open template selection page in addition to presentation when
  - launching PowerPoint from TurningPoint dashboard
- Fixed issue causing answer text to flash before displaying pictures for picture slides
- Fixed issue causing short answer responses to be marked incorrect if there was a space after the
  - answer text

### **7.4.1**

- Fix core functionality for PowerPoint Polling to accommodate recent Microsoft Office update

### **7.4.0**

- Offline licensed receiver support
- Moodle Indirect integration
- Allow merge by question with anonymous questions
- Fixed issue causing Voting Weight column to not work properly

### **7.3.0**

- Integrate with content created on Content Server
- Sync Participant Lists through Integration Server
- Grade Upload through Integration Server

- Self-Paced Polling support for Pulse Gen 3 clickers
- Context sensitive help links
- Support Organization License
- Remember me option
- Remember organization option
- Rename Desire2Learn to Brightspace

### 7.2.1

- Fixed bug causing TurningPoint Cloud to crash when updating a Participant List if no Instructor License existed on account.

## 7.2

- Localized to support 12 languages:
  - Arabic, Chinese, Danish, Dutch, English, French, German, Italian, Japanese, Russian, Spanish Swedish
- Minor bug fixes.

## 7.1

- Fixed bug that addressed inserting Grids for PowerPoint Polling.

## 7.0

- Support for OS X 10.11
- Support for Microsoft Office® 2016
- Support Pulse Gen 3 device for PowerPoint/Anywhere Polling
- Added ability to update Participant Lists from the Manage tab of the TurningPoint Cloud dashboard
- Added WordCloud display for Short Answer and Essay question types in PowerPoint Polling, Anywhere Polling, and reports
- Added Responses Only chart type for PowerPoint Polling
- Added control code to access offline login
- Added tutorial links to the TurningPoint Dashboard for each polling environment
- Miscellaneous bug fixes

#### 6.2.4

- Establish core functionality for Office 2016 users

#### 6.2.3

- Addressed core functionality for El Capitan, official support will be added in next major release
- Update to ensure when a Participant List is updated any unassigned devices that can be assigned to a participant based on their registered devices will be
- Enhanced Performance Matters integration

#### 6.2.2

- Improved stability of connection to ResponseWare

#### 6.2.0

- Competitions
  - Team Assignment Slide
  - Team Leader Board
  - Team MVP Board
  - Fastest Responder Slide
  - Participant Leader Board
  - Wager Slide
- Flexible Countdown Timer, allowing user to pause, add, and subtract time during polling
- Load question list while in Anywhere Polling session
- Simulated Data
- Support Real Time Registration for LT and SE response devices
- View essay responses in reports that were polled anonymously
- Messaging added to TurningPoint Ribbon so that users can utilize messaging before entering the polling environment
- Attendance shortcut keystroke
- Support for ResponseWare Self-Paced Polling
  - Host recovery of session data
- Forced update of receiver license (receiver will no longer work with previous software versions)
- Support Turning Account Instructor License

- Enforce HTTPS protocol for LMS calls
- Offline Login Password added to preferences (Online features disabled when using Offline Login)
- Region selection on initial log in (points software to the correct server based on selection)

#### **Known Issues:**

- TPC for Mac cannot run directly from .dmg file due to being unable to write the configuration file to that location. The software has to be copied to Application folder or other destination to run properly.

#### **6.1.0**

- Support for OS X 10.10 (Yosemite)
- Response Display Window, allowing viewing of individual participant responses during the presentation
- Attendance Poll, allowing quick specialized polls for attendance purposes
- Delete Last Question Polled option, allowing the presenter to delete the results of the last question polled from the recorded session file
- Attendance Report, displaying results of new Attendance Polls
- Export Scheme support updated for licensed participant support
- Participant List update reminders in Results Manager on downloaded Participant Lists to advise presenters to update the list periodically for most current information
- A display of how many participant records were revised after a downloaded Participant List has been updated
- Support for ResponseWare enhancements to improve speed and reliability of ResponseWare
- Added an additional option in the Messaging Window, offering a fully unthreaded view of All Messages, in addition to the Group Chat and individual message threads added in 6.0
- Added support for new Messaging window in Self-Paced Polling environment
- Secondary Device merge button in Results Manager when a session column is selected, allowing a presenter to merge response data for all participants who have responded with more than one registered device in the same session
- New HID Long Range Receiver support
- Support for QT extended text questions of 512 character limit during presentation mode (previously 164 character limit)

- Support for new Starfish Export Scheme
- Addressed issue that caused the TurningPoint PowerPoint Polling ribbon to appear off screen after polling when Mirror Displays is selected
- Sorting in Results Manager is no longer case sensitive

**Known Issues:**

- Demographic Comparison Report not completing export to Excel in OS X 10.10

**6.0.1**

- Resolved "Error communicating with the Turning Account Server" that occurred during download of large participant lists
- Fixed preventing the download of a ResponseWare Device ID when no other Device ID is registered

**6.0.0**

- Required login with a Turning Account to protect participant and session data privacy
- Local storage of encrypted Turning Account information for offline authentication and sign in (requires initial online authentication for storage)
- Participant List and Session file encryption, unique to each presenter's Turning Account
- Ability to export Participant Lists and Session files with password to share encrypted files with other presenters
- Separate presenter file structures preventing presenters from exposure to other users' files
- In-application conversion of ExamView tests and CPS export files to TurningPoint question lists
- Support for Turning Technologies' new QT Response Device
- Support for Turning Technologies' new ResponseWare 2.0
- Support for Turning Technologies' new ResponseWare and ResponseCard bundle, allowing the merging of response data from multiple devices used by the same participant in one session.
- Enhanced messaging interface between presenter and participants, enabling backchannel chat capabilities when used with ResponseWare
- Support for Turning Student Account registrations

- Demographic Comparison report, enabling question results to be compared with between multiple demographics in both tables and charts
- Team Points report, enabling team point comparison, which can be viewed overall, or broken down by question and by team participants
- Ability to export multiple reports into one Microsoft Excel workbook from one session file
- Option when exiting the Real Time Registration to save the newly registered devices to the current participant list

**Known Issues:**

- PresenterWare Android sometimes closes unexpectedly when connecting to PowerPoint Polling for Mac
- Removing an RRRF-02 or RRRF-LR Receiver while TurningPoint Cloud is running may occasionally cause the software to unexpectedly close
- In PowerPoint Polling, if another window such as Messaging or the Response Grid have focus, a keystroke on the computer will not advance the slide animations until PowerPoint regains focus.
- When loading a presentation in PowerPoint Polling, the Reset functionality will not work until the slides have first been refreshed.